

Improve agility and compliance



Proven efficiency of 100% on effectively connected ATMs

- Leading ATM service provider
- 40,000+ ATMs
- Trusted by 30+ banks
- 15+ years of experience

Streamline journal data management and content distribution

As ATM footprint continues to grow, banks face unprecedented challenges in effectively **monitoring and auditing transactions** at the device level. Further, stringent customer grievance redressal regulatory mandates are putting banks under immense pressure to provide **timely resolution**. However, existing complex and tedious reconciliation processes are restricting banks' ability to meet growing regulatory, operational and business requirements effectively.

Banks can gain enhanced visibility and **accessibility** to transaction details to ensure timely dispute resolution and regulatory compliance with FSS' File Exchange Services. We help banks manage and consolidate transaction logs across their widely dispersed network of ATMs to a central repository and generate a daily report for **superior data management, reconciliation and issue resolution**. FSS File Exchange Services are also uniquely positioned to drive **strategic business promotion** through content distribution services on ATMs.

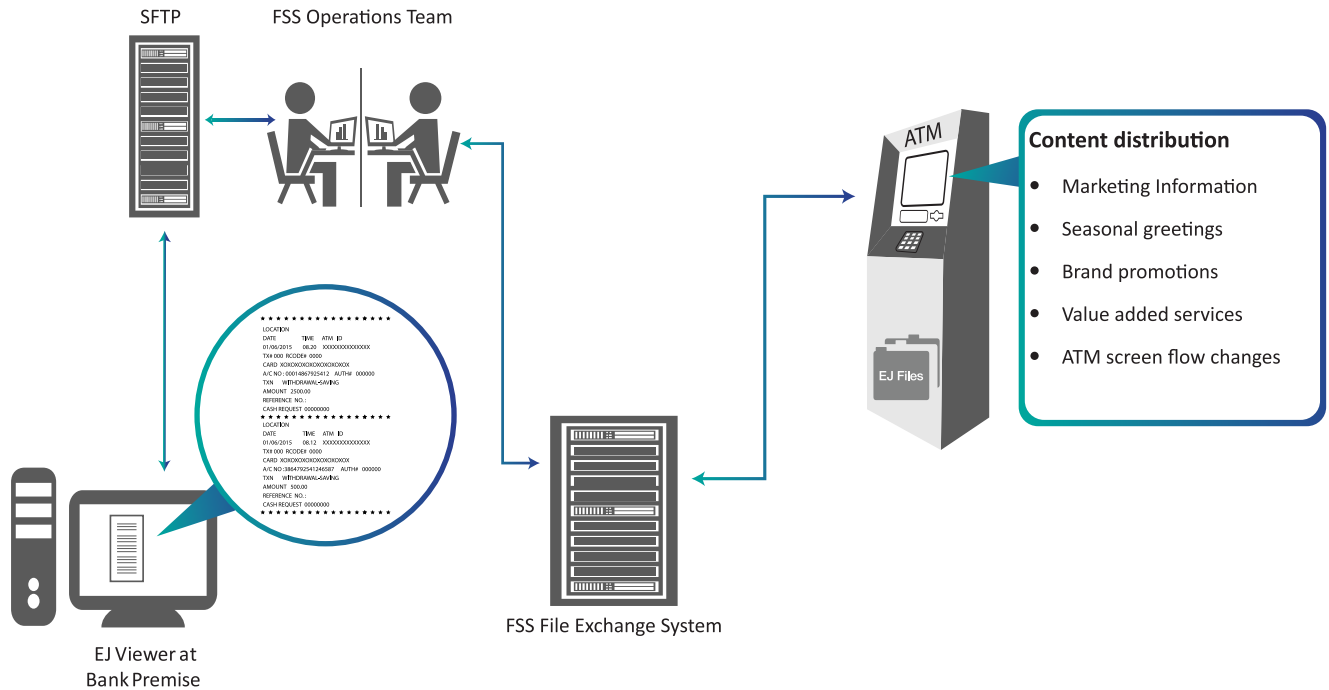
Service Highlights

- ✓ **Streamline** EJ file-transfer operations across ATM networks to facilitate centralized management of journal data for proactive management of customer disputes
- ✓ Provide secure and real-time EJ retrieval by leveraging **proven in-house vendor-agnostic tool**
- ✓ Respond dynamically to changing business conditions by allowing **content to be delivered to remote ATMs on demand**
- ✓ Schedule electronic journal logs extraction during lean hours to ensure **high ATM availability**
- ✓ **Effectively monitor** the distribution of critical data across diverse terminal network

Benefits

- ✓ **Automate operations:** Automatic EJ collection from centralized location eliminates manual intervention
- ✓ **Enhance data security:** Superior regulatory compliance and data security through encryption
- ✓ **Optimize network utilization:** Compressed multiple EJ file uploads to minimize cost of remote device management and maximize data transfer and network utilization
- ✓ **Improve customer engagement:** Ability to timely display marketing information, regulatory announcements, seasonal promotions, etc. on demand by scheduling of individual or group of devices and easy distribution of content across ATMs

FSS File Exchange Services



**FSSNeT
Advantage**

26 years payments
domain experience

Leading edge
technology products

World class payment
processing infrastructure

Quality leadership for
delivery excellence

Pay per
use model

About FSS

FSS is a payments technology leader. The company powers the payments initiatives of leading banks, financial institutions, processors, merchants, governments, corporates and regulatory bodies across the globe covering both retail and wholesale business segments. The company's end to end payments footprint spans across retail delivery channels such as ATM, POS, cards, mobile and internet as well as wholesale channels like mandate management and payment hub. FSS today has a worldwide presence and delivers business value to its clients via a diversified portfolio of software products, hosted payment services and software services.

For more information on our services please email us at : info@fsstech.com | www.fsstech.com

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FSS
POWERING
PAYMENTS