

## FSS CMS

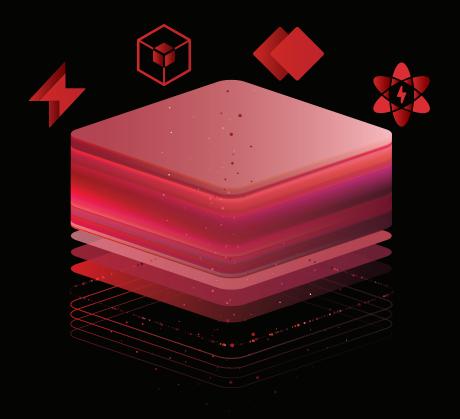
Simplify end to end Card Management on a single system

**BROCHURE** 



## FSS CMS is now powered by

## FSS BLAZE



A new age payment technology platform, built for financial institutions.

20,000+ TPS
Go-live in ≤ 3 Months

Low code builder

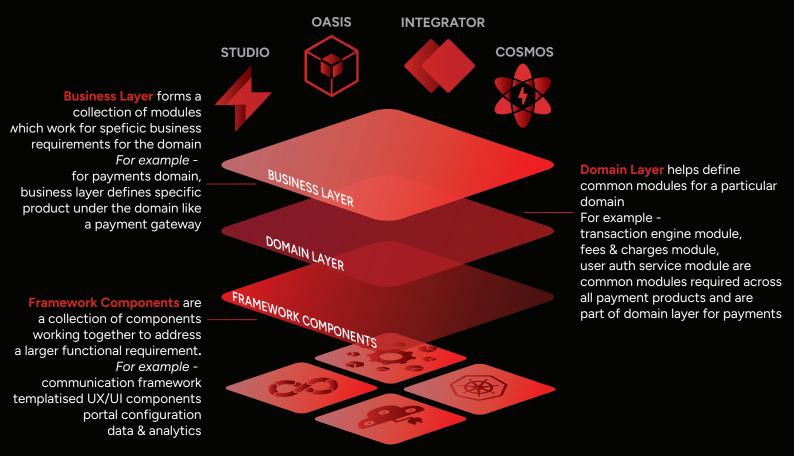
Data to insights

Generative Al

Integrates seamlessly

FSS BLAZE™ is a next-generation, cloud-native payments platform designed to help banks and financial institutions modernize their payments infrastructure. Built on microservices architecture, it delivers unmatched scalability, performance, and flexibility, enabling seamless integration with existing systems and emerging digital ecosystems. Its modular design accelerates the launch of new services, helping banks stay ahead in a competitive and rapidly evolving market. By leveraging cloud technology, the platform reduces operational costs and enhances efficiency, making it a future-ready solution to meet the growing demand for innovative, high-performance payment systems.

### **Anatomy of FSS BLAZE Platform**



STUDIO - Low code payment application builder

OASIS - Data to intelligent insights in natural language

INTEGRATOR - Seamlessly integrate to any modern or legacy system

COSMOS - Generative intelligence, powered by AI/ML core

FSS BLAZE<sup>TM</sup>, built on a robust microservices architecture, stands as a formidable backbone powering a resilient and dynamic transaction engine. This transaction engine is engineered to excel in the face of scalability challenges, ensuring success even under demanding workloads. The microservices architecture enables the transaction engine to break down complex processes into modular, independent components, allowing for seamless integration and orchestration. This approach empowers businesses to achieve scalability by adding more instances horizontally or enhancing computing power vertically, adapting to varying transaction volumes.

## Card Management now made efficient

Automate your Debit Card operations with faster configurability, multi-card support, and comprehensive lifecycle management.

API-first card issuing for the digital age. FSS Card Management System is a future-ready, cloud-agnostic solution designed to deliver enhanced scalability, reliability, and seamless integration with modern payment ecosystems

With a focus on enabling innovative card issuance and management, the system leverages robust microservices and a flexible architecture to offer tailored solutions for diverse banking needs. FSS Card Management System features an intuitive interface for easy configuration and advanced processing capabilities for accelerated workflows. With superior data quality control and enhanced feedback mechanisms, it ensures accuracy and user satisfaction, positioning itself as a leader in user-friendly and efficient card management solutions.

800Mn+

cards issued worldwide

240+

financial institutions onboard

63%

market share, largest debit card issuer in India

200K+

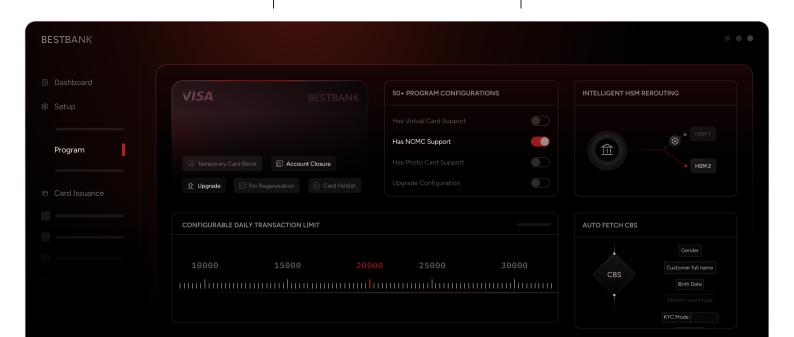
card requests daily capable on a single deployment

60+

lightweight APIs

PCI S3

certified



# Faster than ever 10x daily operations efficiency

General details (Name, Gender, DoB, ID Proof etc.) can now be fetched automatically from the Core Banking System.

#### All New Intuitive User Interface

Updated user interface with easy to navigate interface with fully parameterised options

#### **Automated Data Processing**

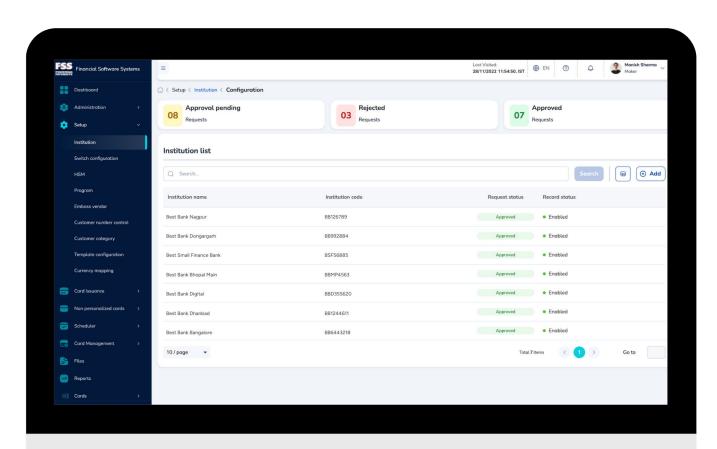
With enhanced data quality control and automation or scheduling of application data inputs - batch process, API mode, data entry

#### **One Click Configurations**

Users can now configure programs with a single click with pre-populated options reducing manual efforts

#### Reduced Manual Inputs

Integrated with Core Banking Solution to automatically fetch the general details reducing manual inputs

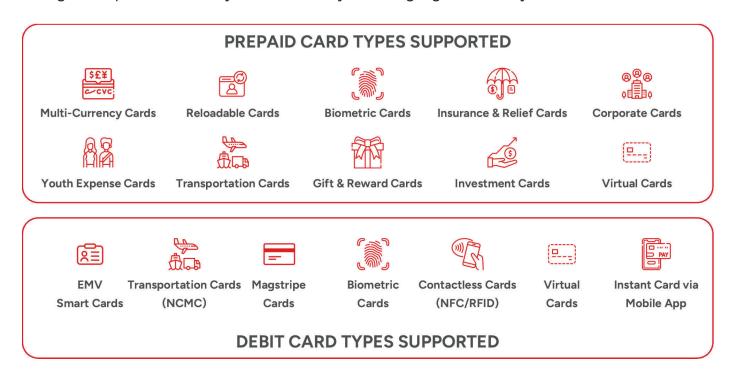


with an all new improved dashboard

# Any payment type now manageable any time

Be it dinner at a restaurant or shopping in a mall, when it's time to pay, the convenience of waving or swiping a card across the POS machine like a magic wand has always had a universal appeal. From not having to carry cash, to carrying multiple cards for multiple benefits, today, after more than 100 years since the inception of card payments, we have made rapid advances to enhance the convenience of the instrument and make this experience as frictionless and seamless as possible.

FSS Card Management System is an end-to-end card management system for prepaid, debit, and virtual cards to deliver innovative payment experiences. A feature-rich solution built on cutting-edge technology, it is enabling financial institutions power businesses to accept payment through multiple methods any time of the day, ensuring high availability.

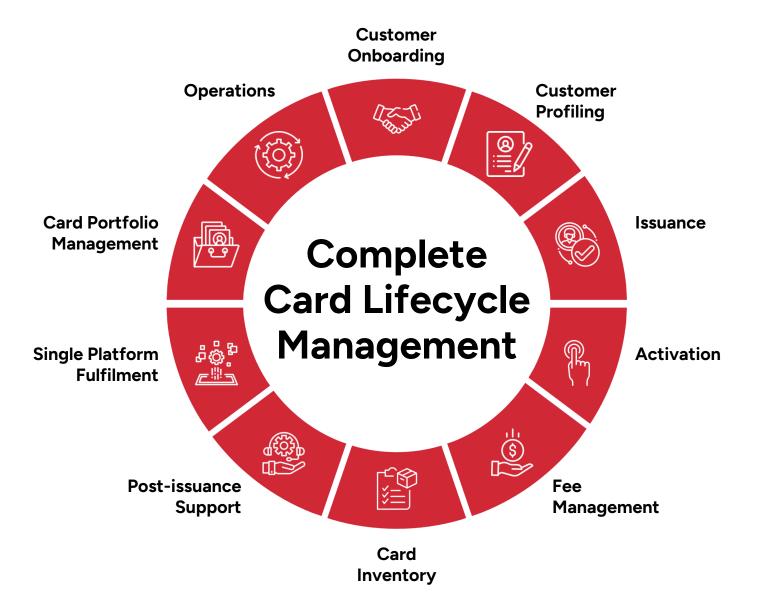


#### Tailored solutions for every need

FSS CMS supports all leading card schemes, viz. VISA, Mastercard, JCB, Diners Club, Discover, Union Pay, Rupay. It has been developed keeping in mind the versatile needs of financial institutions to accommodate open-loop, semi-open-loop, and closed-loop card issuance options.

## Comprehensive Card lifecycle management

From issuance, to managing customer base for different card programs with highly configurable controls, FSS CMS provides a comprehensive card lifecycle management platform.

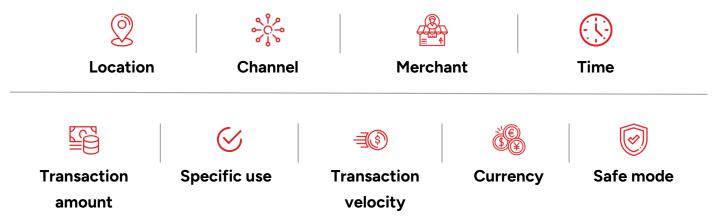


Multi product variant personalization

PCI-S3 and RBI guideline compliance

# Transaction controls Security meets flexibility

Define spending limits (time, location, merchant type) with alerts and notifications for real-time fraud detection.



Cardholders can define transaction limits for an amount, merchant categories, transaction types, and geographic locations across channels - ATM, in-store, mobile, and online. Cardholders can adjust spend settings in real-time and receive instant notifications for transactions that breach pre-defined rules. This fosters confidence among cardholders and improves top-of-wallet recall.

#### Select Use Cases

- Set Spending Limits basis the time of the transaction, merchant type, location, and channel
- Budget Spends and track expenses, as well as receive alerts when nearing a budget limit
- Safe Mode for single transactions to limit card expenditure
- Parental Controls to proactively monitor and control card behaviour
- Expenditure Management to better track and analyze your spending behaviour



## Fraud detection Stay ahead of risks

Detect fraud even before it happens with robust security measures inbuilt within FSS CMS.



#### **Rule-based Transaction Controls**

Flexibly define transaction rules - based on a range of parameters - value, volume and velocity, customer segment, card type to prevent unauthorized and suspicious transactions.



#### Advanced **Authentication**

Provide added security of the 3D Secure technology, which uses One-time Password (OTP) or Biometric Authentication to process an online transaction.



## **Tokenization**

Support network tokenization and protect customers by replacing sensitive card credentials with secure, surrogate data, effectively neutralizing the threat from data breaches.

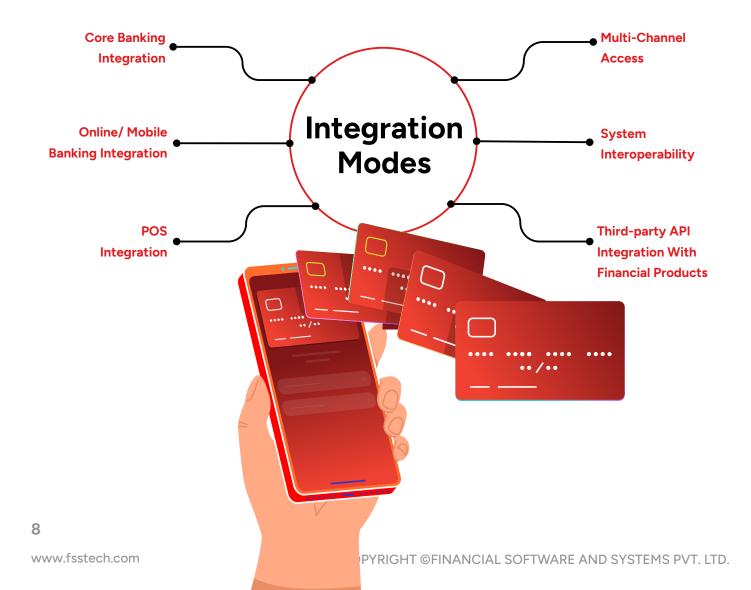


## Integrate seamlessly Connect, scale, and innovate

FSS CMS provides a set of features that enable easy integration with any third-party platforms, such as:

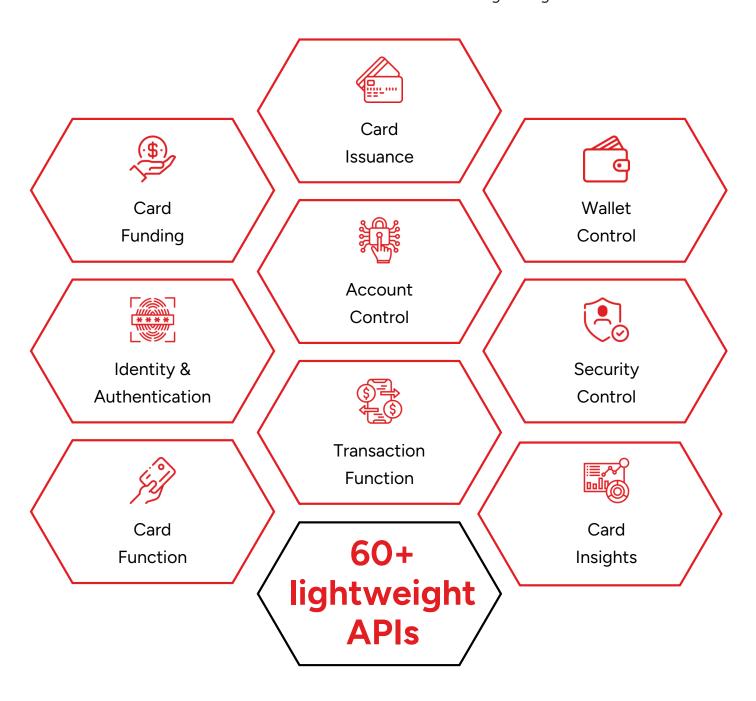
- Core Banking Systems
- Online Banking Platforms
- Embossing Vendor
- KYC Agency
- Interchanges
- · Loyalty and Rewards Program
- NETC for Payment and Wallet Management

Banks get centralized capability to manage all debit and prepaid card operations with which they can provide customers access to their card accounts across multiple channels - mobile app, web portal, SMS, and USSD. Additionally, banks get the ability to integrate their Prepaid Card Management System with bill payment portals – utility bills, credit card bills, mobile recharges and more; to get the customers essential payments on a single interface. All of this happens seamlessly as FSS CMS ensures interoperability, exchanging data within different systems.



# Future ready with a Cloud-ready, API-first platform

FSS CMS is built on an API-based modular framework with 60+ lightweight APIs across:



# Industry leading Card Issuance & Management

#### **Regulatory Compliance**

Ensure compliance with all regulations and industry standards – KYC, AML regulations, PCI-DSS 3.2.2 Certified.

#### Wallet Management

Perform wallet operations and enhance digital payment experience with Wallet to Wallet Balance transfer, Virtual Prepaid cards, Multi Wallet, Wallet Hunting, UPI lite.

#### **Automated Reconciliation**

Automatically reconcile card transactions and ensure the accuracy and completeness of financial records.

#### Multi Language Support

Provide customers the ability to manage their account in the language of choice.

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#### **Card Inventory Management**

Allows banks to track and manage card inventory and reorder new cards when required, ensuring card stock to meet customer demands.

#### **Dynamic Reporting**

Fulfil bank's need to provide customer and staff with detailed reports and analytics on card usage, transaction history and account activity.

#### **Auto Card Replacement**

Automatically replace lost or stolen cards to minimize customer inconvenience and risk of fraud.

#### 24/7 Customer Support

Provide customer support over the phone, email, and chat, assisting customers with any issues or queries in real time.

At FSS, we understand the complexities of operating a new-age payments business and as strategic technology partners, it is our mandate to equip these businesses with future-proof, user-friendly, transparent technology solutions that are not only industry-ready but also industry-leading.

# Creating Global impact

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#### Powering Debit Cards for India's Largest Public Sector Bank

- 220M Debit Cards migrated to FSS CMS to meet the growth in cardholders
- 600,000 cards and PINs issued daily
- 50,000 post issuance functions supported per day

## Creating a Mutual Fund Card for India's leading Mutual Fund Provider

- Issued personalized cards linked to the mutual funds portfolio
- Linked debit cards to the portfolio number and multiple accounts linked with it
- Provided support for 639 plans and 41 schemes
- 650,000+ Debit Cards issued, with ~1000 transactions processed per day



## Digitizing Issuance for YAP, UAE's most innovative banking app with digital-first card management

- Instant issuance of virtual cards within 30 seconds
- Dynamic card controls to maintain healthy spending habits

# Your partner in the transformation journey

Our technology, your business.
We power the tech, so you can focus on your core competencies.

We laid the foundation of India's ATM network

#### 34 years of experience

in architecting national payment infrastructures

#### Continuous innovation

in partnership with policy makers, schemes, regulators and leading global institutions

#### 2000+ payment experts

building reliable payment products and providing support 24x7x365

#### 7 national level deployments

building national payment architecture across ME and Africa

# The world leader in digital payments

150+

26 countries 4 M008

Continents

7B+

3B+

>30%

transactions processed annually with FSS Switch

transactions processed annually on FSSNeT

share of transactions as India's largest IMPS processor

# Empowering Commerce, Communities, & Economies





#### **ABOUT FSS**

Financial Software and Systems (P) Ltd. or FSS is a leader in payments technology and transaction processing. FSS offers an integrated portfolio of software products and hosted payment services built over three decades of experience. Headquartered in India, FSS services leading global banks, financial institutions, processors, central regulators, and governments across North America, UK/Europe, Middle East, Africa, and APAC.

For more information, visit us at www.fsstech.com



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